



MEDICARE ENROLLMENT & APPEALS GROUP

DATE: July 16, 2012

TO: All Medicare Advantage Organizations, Prescription Drug Plans, Cost Plans, PACE Organizations and Demonstrations

FROM: Arrah Tabe-Bedward,
Acting Director, Medicare Enrollment and Appeals Group

SUBJECT: **For Gentran Users Only:** Migration from IBM Sterling Gentran to TIBCO MFT

On December 31, 2012, IBM Sterling Gentran (Gentran) will be replaced by TIBCO MFT; therefore CMS is migrating all Gentran users to TIBCO MFT. Migration began in April and will continue until all users are migrated in December. It is beneficial for Gentran users to migrate because TIBCO MFT has improved attributes such as no file size limits and 256-bit encryption. It is important for all Gentran users to migrate to TIBCO MFT by December, in order to continue to have the ability to send data to CMS and receive data from CMS.

Affected organizations should have received instructions regarding the scheduled migration and how to begin the migration process via CMS' MAPD Help Desk on February 29, 2012. A reminder to begin the migration will be sent 30 calendar days before your organization is scheduled to begin migration. Some organizations should have already received this reminder. It is imperative that you comply with this migration schedule to ensure that all affected organizations complete the migration process by December 31, 2012. Even if you have not been scheduled to migrate until later this year, it is highly recommended that you begin the process ahead of time and submit your forms to the Enterprise File Transfer team as soon as possible.

If you have been scheduled to begin migration but have not already done so, please complete the forms as indicated in the February 29, 2012 instructions, and return them as soon as possible to CMS-EFT_Project@cms.hhs.gov. Once your completed forms are received, a member of the Enterprise File Transfer team will contact you to begin your migration process. If you have questions, concerns, or are a Gentran user and you would like CMS to resend the instructions and migration schedule, please contact CMS-EFT_Project@cms.hhs.gov.

CMS is hosting a webinar concerning the migration from Gentran to TIBCO MFT from **1:00 – 2:00 p.m. EDT on August 8, 2012**. The meeting ID will be **4747**.

To attend the Webinar session go to: <https://webinar.cms.hhs.gov/gentranmigration/>

- Audio (inside Central Office): Dial 6-3100; Meeting ID: (see corresponding date above)
- Audio (outside Central Office): Dial 1-877-267-1577; Meeting ID: (see corresponding date above)

If you encounter any problems accessing the webinar or have technical questions, please contact the CMS IT Service Desk at 410-786-2580, 1-800-562-1963 or CMS_IT_Service_Desk@cms.hhs.gov for support.