



Coverage Gap Discount Program Manufacturer Webinar - February 2015



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Agenda

- New Coverage Gap Discount Program (CGDP) Direct Payment Process
- Live Demonstration
- Q & A



New CGDP Direct Payment Process



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Current Challenges

- Actual payments \neq Confirmed payments
- Payment amounts \neq Invoiced amounts
- Received payments not confirmed
- Misapplied payments
 - Lump sum payments
 - Missing EFT Identifier
 - Result: missing or incorrect payee confirmations
- Ambiguity surrounding actual payment
 - Both amount and timing

Features of the New Direct Payment Process

- No Payment Confirmations
 - TPA will intermediate direct payments between Manufacturers and Sponsors
- Payments made using the Web Payment Portal
 - Part of the CGDP Web Portal
 - No further need for mailboxes
 - Option: batch interface for volume transactions
- ACH payment transactions will be initiated by payers to transfer funds between payer's and payee's bank accounts as defined in the EFT file
- TPA will track any payment failures and resolve with appropriate parties.

CGDP Web Portal: The Only Site You Need

- CGDP Web Portal
 - Inclusive, secure web-based application
 - CGDP Direct Payment Process
 - Download reports/invoices
 - Upload Disputes
 - No longer need:
 - SFTP Mailbox
 - Manufacturer Portal
 - Sponsor Mailbox / Portal

Features of the New CGDP Web Portal – Home Screen

Manufacturer Portal Coverage Gap Discount Program

Corporate ID: Contract Number: Reporting Period: Status:

<u>Corporate ID</u>	<u>P Number</u>	<u>Reporting Period</u>	<u>Status</u>	<u>Select</u>
XP1__5	P1__5	201401	Available	<input type="radio"/>
XP1__5	P1__5	201402	Available	<input checked="" type="radio"/>
XP1__5	P1__5	201403	Available	<input type="radio"/>

Welcome to Coverage Gap Discount Portal where you can initiate a payment, check the status of payments and receipt of payments as well as view your reports.

For payment functions, start by selecting a line item from the list to the left of this message.

Available - Invoice is ready for payment initiations
Failed - One or more items has an unsuccessful payment attempt
Incomplete - One or more items have not been paid
Pending - All line items have been initiated successfully
Successful - All line items have been paid successfully

- Once logged in, filters can be set to make relevant reporting periods and Contracts / P#s available for selection
- Status of payments for each Contract / P# is displayed
- Both Manufacturers and Sponsors will use the portal and will have a similar user experience.

Features of the New CGDP Web Portal – Payment Screen

Manufacturer Portal CGDP Payments Invoiced Reporting Period: 201402

Contract Number: ANY Corporate ID: XP1__5 P Number: P1__5

Initiate All

Contract Number	Invoiced Amt.	Previous Deferred Amount	Payment Date	Initiate Payment	Defer	Failed
H4__6	20.40	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__7	21.64	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__2	20.69	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__2	69.69	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__2	100.14	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__7	1.77	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H4__4	0.53	0.00	12/19/2014	<input type="checkbox"/>	<input type="checkbox"/>	

Update All 12/19/2014

Pending Transactions

Contract Number	Authorization Amt.	Date Submitted	Payment Date	Stop Payment
S5__1	1341.33	12/19/2014	12/19/2014	
S5__2	80.03	12/19/2014	12/31/2014	<input type="checkbox"/>
S5__6	129.92	12/19/2014	12/19/2014	
S5__7	209.69	12/19/2014	12/23/2014	<input type="checkbox"/>
S5__5	226.98	12/19/2014	12/19/2014	
S5__3	87.82	12/19/2014	12/19/2014	
S7__4	261.97	12/19/2014	12/19/2014	
S7__0	1116.47	12/19/2014	12/31/2014	<input type="checkbox"/>
S8__1	24.13	12/19/2014	12/19/2014	
S9__9	606.15	12/19/2014	12/29/2014	<input type="checkbox"/>



Payment Information

Total Invoiced	36314.70
Total Failed	0.00
Total Deferred	32.61
Total Pending	4084.49
Total Successful	0.00
Total Available	32197.60

Payment Initiation Upload

- Only exact amounts invoiced can be paid
- Defer amounts too small for your bank to pay (max. \$20)
- Pending Payment status of individual lines items
- Failed status displayed adjacent to corresponding invoice items
- Schedule payments of individual items
- Ability to stop scheduled payments
- Upload batch payment file 8

Features of the New CGDP Web Portal – Payment Initiation

Home
Payments
Completed
Receipts
Reports

Manufacturer Portal CGDP Payments

Invoiced Reporting Period: 201402


Contract Number: ANY
Corporate ID: XP1__5
P Number: P1__5
➔

Initiate All

Contract Number	Invoiced Amt.	Previous Deferred Amount	Payment Date	Initiate Payment	Defer	Failed
H0__4	8031.77	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__8	775.07	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__0	190.05	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__4	3253.39	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__8	495.13	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__4	1095.71	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__2	2309.61	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	
H0__3	25697.69	0.00	12/16/2014	<input type="checkbox"/>	<input type="checkbox"/>	

Update All
12/16/2014
Submit

Features of the New CGDP Web Portal – Pending Payments

Pending Transactions 

Contract Number	Authorization Amt.	Date Submitted	Payment Date	Stop Payment
H__2	228.54	12/03/2014	12/03/2014	
H__9	223.66	12/01/2014	12/21/2014	<input type="checkbox"/>
H__9	2055.70	12/03/2014	12/21/2014	<input type="checkbox"/>
H__8	53.86	12/03/2014	12/30/2014	<input type="checkbox"/>

[Stop Payment\(s\)](#)

Features of the New CGDP Web Portal – Batch Payments

Payment Initiation Upload

Browse...

Payment Initiation Upload

C:\Public\CGDP_DPP_P Browse...

```
Batch_Text_File_XP1__8_12.29.14.txt - Notepad
File Edit Format View Help
HDR;XP1__8;201401
DET;P1__8;E3__4;CG14011__8E3__4;20150131;N
DET;P1__8;H0__3;CG14011__8H0__3;20141231;N
DET;P1__8;H0__6;CG14011__8H0__6;20150115;N
DET;P1__8;H0__1;CG14011__8H0__1;20141230;N
DET;P1__8;H0__4;CG14011__8H0__4;20141230;N
DET;P1__8;H0__2;CG14011__8H0__2;20150131;N
DET;P1__8;H0__2;CG14011__8H0__2;20150117;N
```

Features of the New CGDP Web Portal – Receipts Screen

Manufacturer Portal CGDP Receipt Status Invoiced Reporting Period: 201403

Contract Number: ANY Corporate ID: XP1__8 P Number: P1__8

Contract	Invoiced Amt.	Payment Date	EFTID	Status
S1__0	613.10	12/30/2014	CG14031__8S1__0	Received
H1__2	2.86	12/30/2014	CG14031__8H1__2	Deferred
S5__0	1570.91		CG14031__8S5__0	Outstanding
H3__2	445.12		CG14031__8H3__2	Outstanding
H0__1	75.38		CG14031__8H0__1	Outstanding
H1__9	352.00		CG14031__8H1__9	Outstanding

Payment Information

Total Owed	3059.37
Total Received	613.10
Total Deferred	2.86
Total Outstanding	2443.41

Received - Payment is in your account
Pending - Payment has been initiated
Outstanding - No payment activity
Deferred - Invoice amount falls below minimum
Failed - One or more items has an unsuccessful payment attempt

- View Status of payments owed to your company
- Includes any amounts which the payer chose to defer
- EFT Identifiers displayed as a helpful reference
- Summary of amounts invoiced , received and outstanding displayed

Features of the New CGDP Web Portal – Completed Screen

Manufacturer Portal CGDP Completed Payments Invoiced Reporting Period: 201401

Corporate ID: XP1__5 PNumber: P1__8 Contract: ANY

Contract	Invoiced Amt.	Payment Date	EFTID
S5__7	18.53	Deferred	CG14011__8S5__7
S5__5	226.98	12/19/2014	CG14011__8S5__5
S5__3	87.82	12/19/2014	CG14011__8S5__3
S6__5	1.53	Deferred	CG14011__8S6__5
S8__7	12.55	Deferred	CG14011__8S8__7

Payment Information	
Total Invoiced	36314.70
Total Deferred	32.61
Total Failed	0.00
Total Pending	1757.35
Total Successful	314.80
Total Outstanding	32197.60

To view completed payments for a different reporting period, return to the Home tab and select the radio button line item that contains the desired reporting period

- All deferred or successfully processed payment will appear on this screen for the selected payment period

Features of the New CGDP Web Portal – Reports Screen

Manufacturer Portal CGDP Reports

Invoice
 Data
 Dispute
 Batch

Corporate ID:
 P Number:

Corporate ID	P Number	Reporting Period	Date Loaded	Download	Last Download
XP1_4	P1_8	201404	01/31/2015	<input type="radio"/>	20150102 01:16
	P1_1	201404	01/31/2015	<input type="radio"/>	
	P1_3	201404	01/31/2015	<input type="radio"/>	

Current Cutoff Calendar

Reporting Period	201404
Invoice Paid by	03/11/2015
Invoice Distribution	01/31/2015
Dispute Submission	04/02/2015
Dispute Distribution	06/01/2015

- Download all of your regular quarterly reports and responses
- Date last downloaded is recorded and displayed
- Handy cut-off date reminder displayed

Timing of Implementation

- New process is scheduled to begin with the Q1 2015 invoice release.
- Current process will continue to be used for any prior invoices.
 - Payment Confirmations for quarters prior to Q1 2015 will not be accepted after April 30, 2015.
- Draft User Guide on the Payment section of the Direct Payment Process is available on the TPA Website
- A training guide will be available on the TPA Website in March

Fast Facts - continued

- Amounts paid cannot be different from invoiced amounts.
 - For payers with banks who have ACH minimums, a payment deferment feature will be available for amounts < \$20.
- The TPA's payment ACH Clearing House will require signed applications from each program participant.
- For companies with large numbers of invoice line items, a batch submission process is available.

Fast Facts - continued

- Current confirmation based process will continue to be used for any prior invoices.
 - Existing Mailboxes will only be used for reports and confirmations for periods prior to Q1 2015.
 - Payment Confirmations for quarters prior to Q1 2015 will no longer be accepted after April 2015.
- Existing mailboxes will eventually be phased out
 - Older reports (for quarters prior to most recent PRS) will not be available on-line.

Contacting the TPA

- **TPA website - <http://tpadministrator.com>**
- Phone
 - Help Line: 1-877-534-2772 – Option 1
 - Hours: Monday thru Friday 8am to 7pm ET
- General email inquiries regarding the invoicing and payment process should be sent to tpaoperations@tpadministrator.com
- Webinar slides will be posted to the TPA website
- Suggestions for future webinar topics should be sent to webinar@tpadministrator.com
- Questions related to dispute files, EFT information, invoice corrections <http://tpadministrator.com> – Website
- disputes@tpadministrator.com - Dispute support documentation

New CGDP Direct Payment Process

Live
Demonstration

New CGDP Direct Payment Process

Q & A