Coverage Gap Discount Program Manufacturer Webinar - February 2015

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CMS, Division of Payment Reconciliation

Agenda

- New Coverage Gap Discount Program (CGDP) Direct Payment Process

- Live Demonstration

- Q & A

New CGDP Direct Payment Process

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Palmetto GBA
Medicare Part D, CGDP TPA

Current Challenges

- Actual payments ≠ Confirmed payments
- Payment amounts ≠ Invoiced amounts
- Received payments not confirmed
- Misapplied payments
  - Lump sum payments
  - Missing EFT Identifier
  - Result: missing or incorrect payee confirmations
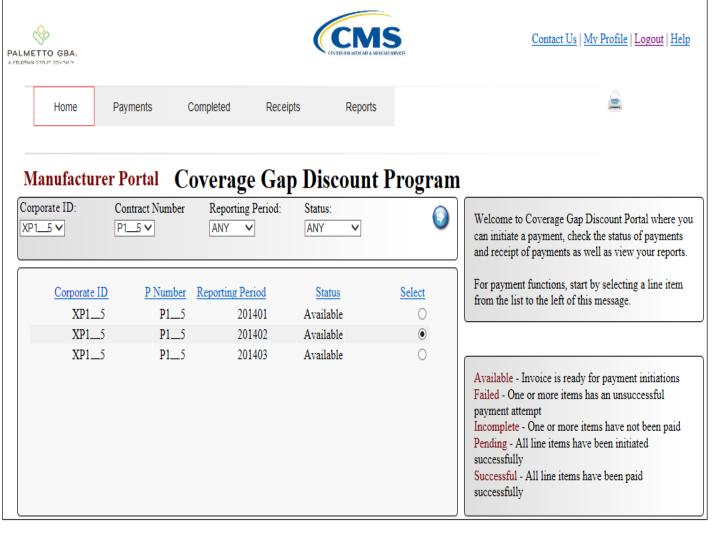- Ambiguity surrounding actual payment
  - Both amount and timing

Features of the New Direct Payment Process

- No Payment Confirmations
  - TPA will intermediate direct payments between Manufacturers and Sponsors

- Payments made using the Web Payment Portal
  - Part of the CGDP Web Portal
  - No further need for mailboxes
  - Option: batch interface for volume transactions

- ACH payment transactions will be initiated by payers to transfer funds between payer's and payee's bank accounts as defined in the EFT file

- TPA will track any payment failures and resolve with appropriate parties.

CGDP Web Portal:
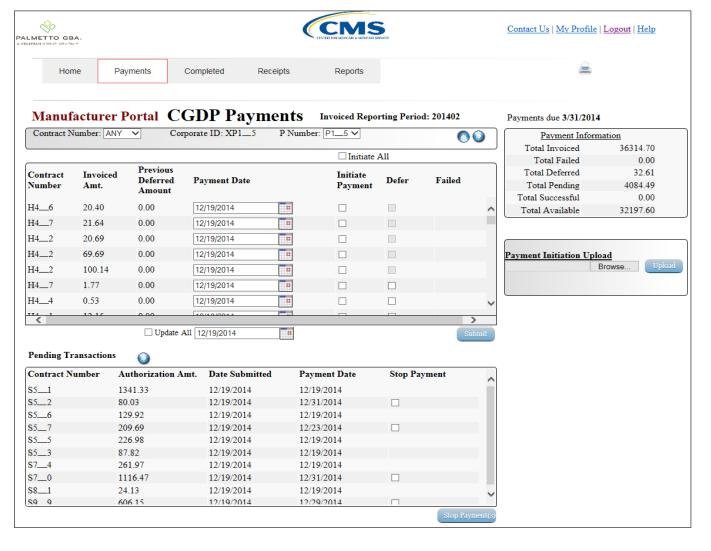# The Only Site You Need

- CGDP Web Portal
  - Inclusive, secure web-based application
  - CGDP Direct Payment Process
    - Download reports/invoices
    - Upload Disputes
  - No longer need:
    - SFTP Mailbox
    - Manufacturer Portal
    - Sponsor Mailbox / Portal

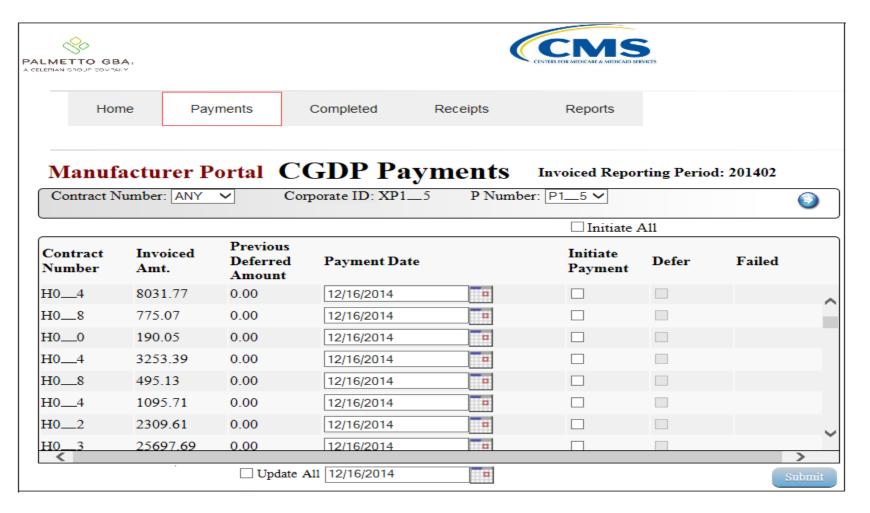# Features of the New CGDP Web Portal – Home Screen

- Once logged in, filters can be set to make relevant reporting periods and Contracts / P#s available for selection

- Status of payments for each Contract / P# is displayed

- Both Manufacturers and Sponsors will use the portal and will have a similar user experience.

Features of the New CGDP Web Portal – Payment Screen

- Only exact amounts invoiced can be paid

- Defer amounts too small for your bank to pay (max. $20)

- Pending Payment status of individual lines items

- Failed status displayed adjacent to corresponding invoice items

- Schedule payments of individual items

- Ability to stop scheduled payments

- Upload batch payment file

Features of the New
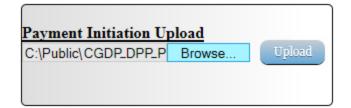# CGDP Web Portal – Payment Initiation

Features of the New
CGDP Web Portal – Pending Payments

Pending Transactions

Contract Number	Authorization Amt.	Date Submitted	Payment Date	Stop Payment
H___2	228.54	12/03/2014	12/03/2014	
H___9	223.66	12/01/2014	12/21/2014	☐
H___9	2055.70	12/03/2014	12/21/2014	☐
H___8	53.86	12/03/2014	12/30/2014	☐

Stop Payment(s)

Features of the New
CGDP Web Portal – Batch Payments

Payment Initiation Upload

Browse...   Upload

Payment Initiation Upload

C:\Public\CGDP_DPP_P   Browse...   Upload

Batch_Text_File_XP1__8_12.29.14.txt - Notepad

File   Edit   Format   View   Help

```
HDR;XP1__8;201401
DET;P1__8;E3__4;CG14011__8E3__4;20150131;N
DET;P1__8;HO__3;CG14011__8HO__3;20141231;N
DET;P1__8;HO__6;CG14011__8HO__6;20150115;N
DET;P1__8;HO__1;CG14011__8HO__1;20141230;N
DET;P1__8;HO__4;CG14011__8HO__4;20141230;N
DET;P1__8;HO__2;CG14011__8HO__2;20150131;N
DET;P1__8;HO__2;CG14011__8HO__2;20150117;N
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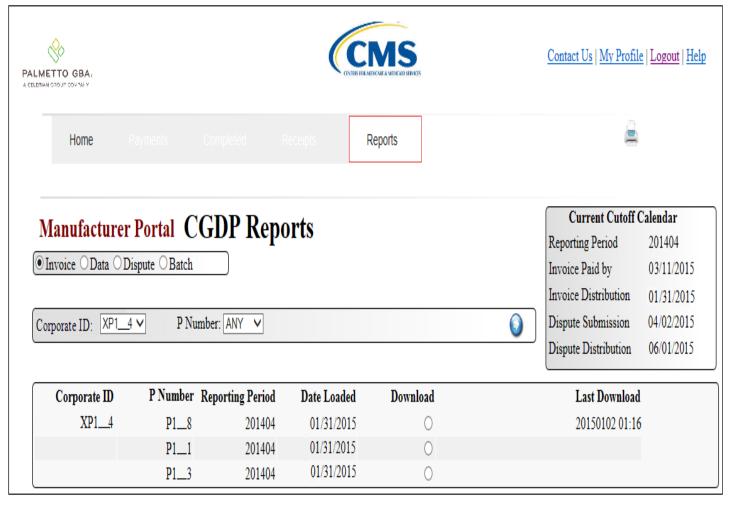# Features of the New CGDP Web Portal – Receipts Screen

- View Status of payments owed to your company

- Includes any amounts which the payer chose to defer

- EFT Identifiers displayed as a helpful reference

- Summary of amounts invoiced , received and outstanding displayed

Features of the New CGDP Web Portal – Completed Screen

- All deferred or successfully processed payment will appear on this screen for the selected payment period

Features of the New CGDP Web Portal – Reports Screen

- Download all of your regular quarterly reports and responses

- Date last downloaded is recorded and displayed

- Handy cut-off date reminder displayed

Timing of Implementation

- New process is scheduled to begin with the Q1 2015 invoice release.

- Current process will continue to be used for any prior invoices.
  - Payment Confirmations for quarters prior to Q1 2015 will not be accepted after April 30, 2015.

- Draft User Guide on the Payment section of the Direct Payment Process is available on the TPA Website

- A training guide will be available on the TPA Website in March

Fast Facts - continued

- Amounts paid cannot be different from invoiced amounts.
  - For payers with banks who have ACH minimums, a payment deferment feature will be available for amounts < $20.
- The TPA's payment ACH Clearing House will require signed applications from each program participant.
- For companies with large numbers of invoice line items, a batch submission process is available.

Fast Facts - continued

- Current confirmation based process will continue to be used for any prior invoices.
    - Existing Mailboxes will only be used for reports and confirmations for periods prior to Q1 2015.
    - Payment Confirmations for quarters prior to Q1 2015 will no longer be accepted after April 2015.

- Existing mailboxes will eventually be phased out
    - Older reports (for quarters prior to most recent PRS) will not be available on-line.

Contacting the TPA

- **TPA website - http://tpadministrator.com**
- Phone
  - Help Line: 1-877-534-2772 – Option 1
  - Hours: Monday thru Friday 8am to 7pm ET
- General email inquiries regarding the invoicing and payment process should be sent to tpaoperations@tpadministrator.com
- Webinar slides will be posted to the TPA website
- Suggestions for future webinar topics should be sent to webinar@tpadministrator.com
- Questions related to dispute files, EFT information, invoice corrections http://tpadministrator.com – Website
- disputes@tpadministrator.com - Dispute support documentation

New CGDP Direct Payment Process

Live Demonstration

New CGDP Direct Payment Process

Q & A